

GTFO Terms of Service

Terms of Service

1. Introduction

Welcome to **Get the Funk Out Laundry**, where we take the hassle out of laundry with our personalized, eco-friendly services. By using our services, including laundry pickup, delivery, and specialized care options, you acknowledge that you have read, understood, and agree to the terms outlined in this document.

These Terms of Service ("Terms") are intended to ensure clarity and transparency in how we operate and what you can expect from us. They govern your use of our services and form a binding agreement between you ("the Client") and **Get the Funk Out Laundry** ("the Company").

We're committed to providing exceptional laundry services, using high-quality, EPA Safe Certified detergents and customizable options to meet your needs. Please read these Terms carefully, as they outline important information about your rights, responsibilities, and our policies.

If you have any questions or concerns about these Terms or our services, feel free to reach out to us at GTFOlaundryservice@gmail.com.

2. Services Provided

- **Laundry Services:**
 - Pickup and delivery of laundry.
 - Washing, drying (including hang drying), folding, and hanging of garments.
 - Use of high-quality, EPA Safe Certified detergents.
- **Specialty Services:**
 - Comforter cleaning for various sizes.
 - Laundry put-away service within the client's home.
 - On-site housekeeping or laundry services.
 - Additional services like lint rolling, garment shaving, and emergency stain removal.

3. Pricing and Payment Terms

- \$20 per load that includes pickup, delivery, and choice of detergent plus heavy stain treating. A load is considered a 13-gallon trash bag that's not stuffed/overfilled. If items should not be washed together, they will become multiple loads.
 - Comforters are \$35 (full), \$40 (queen), and \$50 (king), including whitening/brightening and heavy stain removal.
 - On-site services (e.g., laundry put-away, housekeeping) are billed at a rate of \$50/hour.
 - GTFO reserves the right to charge additional fees for bodily fluids or excessive stain treatment. These fees will be communicated prior to service completion.
 - Payments are due upon service completion, with a \$5 late fee for payments made after 24 hours.
 - Applicable sales tax will be calculated based on local laws and added to all non-cash payments.
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4. Scheduling and Cancellations

- All laundry should be on the porch for easy pickup by 8 a.m. Although we may not arrive precisely at 8 a.m., if laundry is unavailable upon our arrival, a \$5 "no-show" fee will be added to your bill.
 - Housekeeping services must be canceled at least 24 hours in advance. If we arrive and are unable to complete the service, 50% of the payment is due.
 - Laundry pickups should be canceled by 8 p.m. the day prior to the scheduled pickup.
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5. Client Responsibilities

- Ensure laundry is accessible for pickup at the agreed time.
 - Provide accurate special care instructions or notify us of any allergies or sensitivities related to detergents.
 - GTFO will not be liable for damages resulting from incomplete or inaccurate instructions provided by the client.
 - Secure pets or provide necessary information to prevent issues during pickup or delivery.
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6. Service Limitations and Liability

- While best efforts are made, certain stains or odors may not be completely removable. Results may vary depending on the item's material and condition.
 - GTFO is not responsible for pre-existing damage to items.
 - GTFO's liability for damage or loss is limited to the cost of the service provided, up to a maximum reimbursement of \$50. This limitation does not apply in cases of gross negligence or intentional misconduct.
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7. Use of Detergents and Allergies

- We offer ZUM natural detergents that emphasize EPA Safe Certification. For more information, visit indigowild.com.
 - Mrs. Meyers products are also available.
 - Tide Free & Clean will be used if no detergent is selected.
 - Clients may provide their preferred detergent with their laundry, and it will be returned after use.
 - GTFO is not liable for adverse reactions to detergents unless allergies or sensitivities are explicitly disclosed in advance.
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8. Privacy Policy

- Personal information is collected solely for service provision and will not be shared with third parties.
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9. Modifications to Terms

- GTFO reserves the right to update the Terms of Service. Clients will be notified of updates via our website, and continued use of our services after such updates constitutes acceptance of the revised Terms.
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10. Contact Information

For concerns regarding the services or terms, please contact Nikki Cox at GTFOlaundryservice@gmail.com.